

Important – Please Read

Vermont Tech Dental Hygiene Clinic Patient:

Due to COVID-19 we need to inform you of some changes at our facility which are outlined in this letter.

Once you have scheduled an appointment you will be receiving emails and/or text messages reminding you of your appointment. If you need to reschedule your appointment please give us plenty of notice so we can find another patient for our student to treat.

Prior to driving to your appointment we ask that you use the restroom at home. If you must use our restroom we ask that after use please use the disinfectant wipes that we will provide for you to wipe all items you touch in the restroom.

Three days before your appointment you will receive an email with COVID pre-screening questions. If you answer yes to any of the questions from the time you receive the questions until your appointment, please call us as soon as possible at (802) 879-5643 as we will likely have to reschedule your appointment. The morning or afternoon before your appointment we will call you and ask you the same COVID screening questions to insure that your health status has not changed.

On the day of your appointment we ask that you arrive 5 minutes before your scheduled appointment time. Prior to entering the building you will need to call **(321) 300-5495** and leave us a message that you have arrived. Once you have called us, if it is nice weather feel free to stand in line in front of our door and we will bring you in one person at a time to perform a temperature check in our foyer area. If the weather is inclement, please wait in your car until you see that the line is short. Please be respectful of social/physical distancing if someone is standing ahead of or behind you. You will be required to wear a mask to enter the building and any time that you are not receiving actual treatment.

We will be communicating with most patients by cell phone prior to entering the Dental Hygiene building. If you do not use a cell phone, please arrive 5 minutes early and follow the procedures in the previous paragraph other than calling the cell phone number.

We have moved to all electronic forms in our clinic. Once seated in the dental chair all patients will need to complete a new electronic medical/dental history form, informed consent, HIPAA form, and COVID Prescreening Questions. In order to expedite your appointment, please use the following link to **review** the forms ahead of time: <https://www.vtc.edu/dentalhygieneclinic/>. You will find them under the **New & Returning Patients** section. They cannot be completed ahead of time and there is no need to print them. Your student will review them with you when you are in the chair and if you are familiar with their contents it will move your appointment along more quickly.

You will notice that we have installed Plexiglas throughout the clinic and we have improved our air filtration system to reduce aerosols to make it safe to provide your treatment. Because of the additional personal protective equipment that the students and faculty will be wearing, we will be keeping the clinic fairly cool so please dress warmly and feel free to bring a blanket with you as we are not able to provide them. We will not be able to use the ultrasonic scaler or polish your teeth, but rest assured that we will be removing all of the deposits from your teeth and will be providing you with quality treatment.

You may notice that after your treatment is completed it may take a few minutes longer than usual to leave our clinic as we can only check out two patients at a time to maintain social/physical distancing. We ask that you be patient with us as we are doing the very best that we can for the safety of everyone during these challenging times.

We have not increased our fees since 2014, but COVID-19 has forced us to raise them by \$5. An oral prophylaxis will now be \$30 and bitewing x-rays will be \$20. We believe that we are still the best deal in Vermont.

We look forward to seeing you soon.

Sincerely,

The Vermont Technical College Dental Hygiene Faculty, Staff and Students